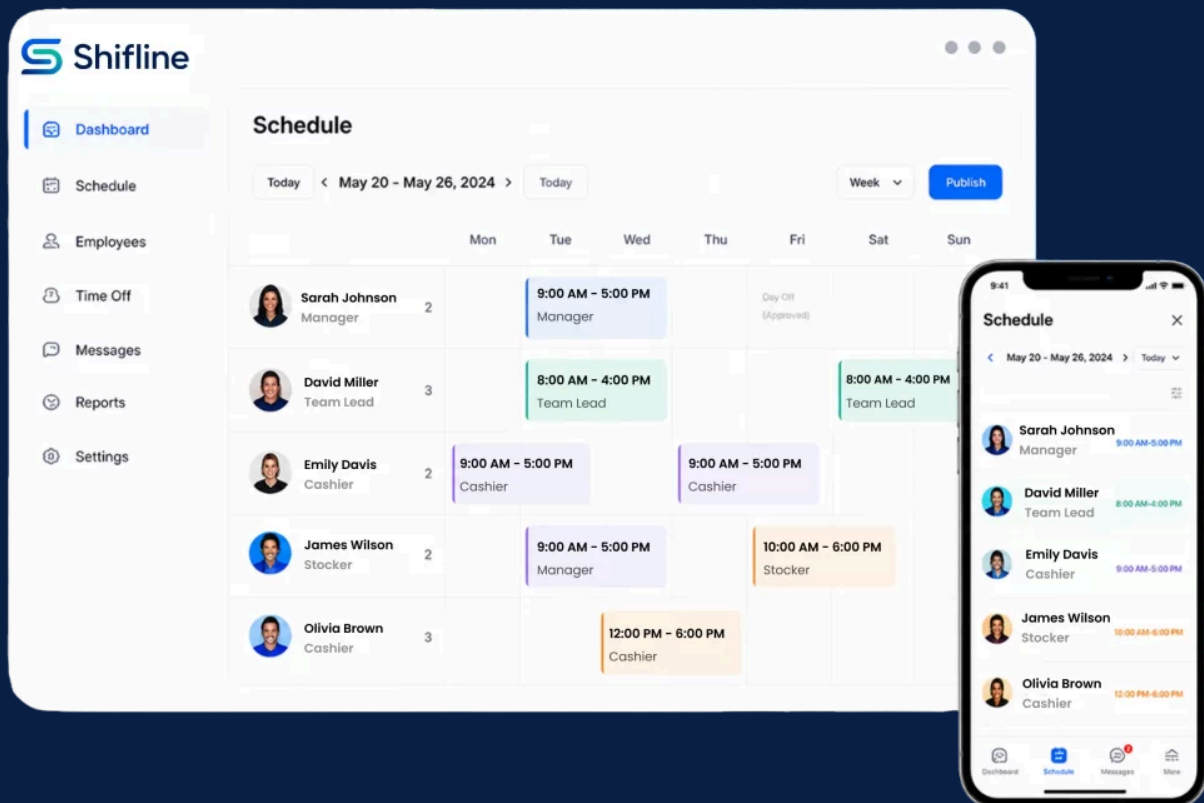


AI-POWERED HEALTHCARE WORKFORCE & SHIFT MANAGEMENT

Plan smarter. Staff better. Keep every shift covered.

The right doctors, nurses, technicians and support staff at the right location, at the right time, from one intelligent platform.



Hospitals

Clinics & medical centers

Diagnostic centers

Emergency care

Nursing facilities

Multi-location groups

THE PROBLEM

Healthcare rosters change every day. The tools behind them don't keep up.

Every roster answers one hard question: is the right clinician at the right location for every shift? Availability, leave, patient demand and department needs change constantly, and most teams still manage them with tools never built for the job.

Spreadsheets

Out of date the moment someone changes plans.

Phone calls

Hours of HR time asking dozens of people the same question.

WhatsApp groups

Shift details buried in chat, no record of who agreed.

Paper rosters

Changes stay invisible until someone checks the noticeboard.

Manual availability

Availability lives in someone's head, inbox or notebook.

Separate attendance

No easy way to compare scheduled with worked hours.

Shifline brings requirements, availability, AI-assisted scheduling, mobile notifications and attendance into one connected platform.

BUILT FOR

Public & private hospitals

Clinics & medical centers

Specialist & day-surgery centers

Healthcare networks

Emergency care facilities

Nursing facilities

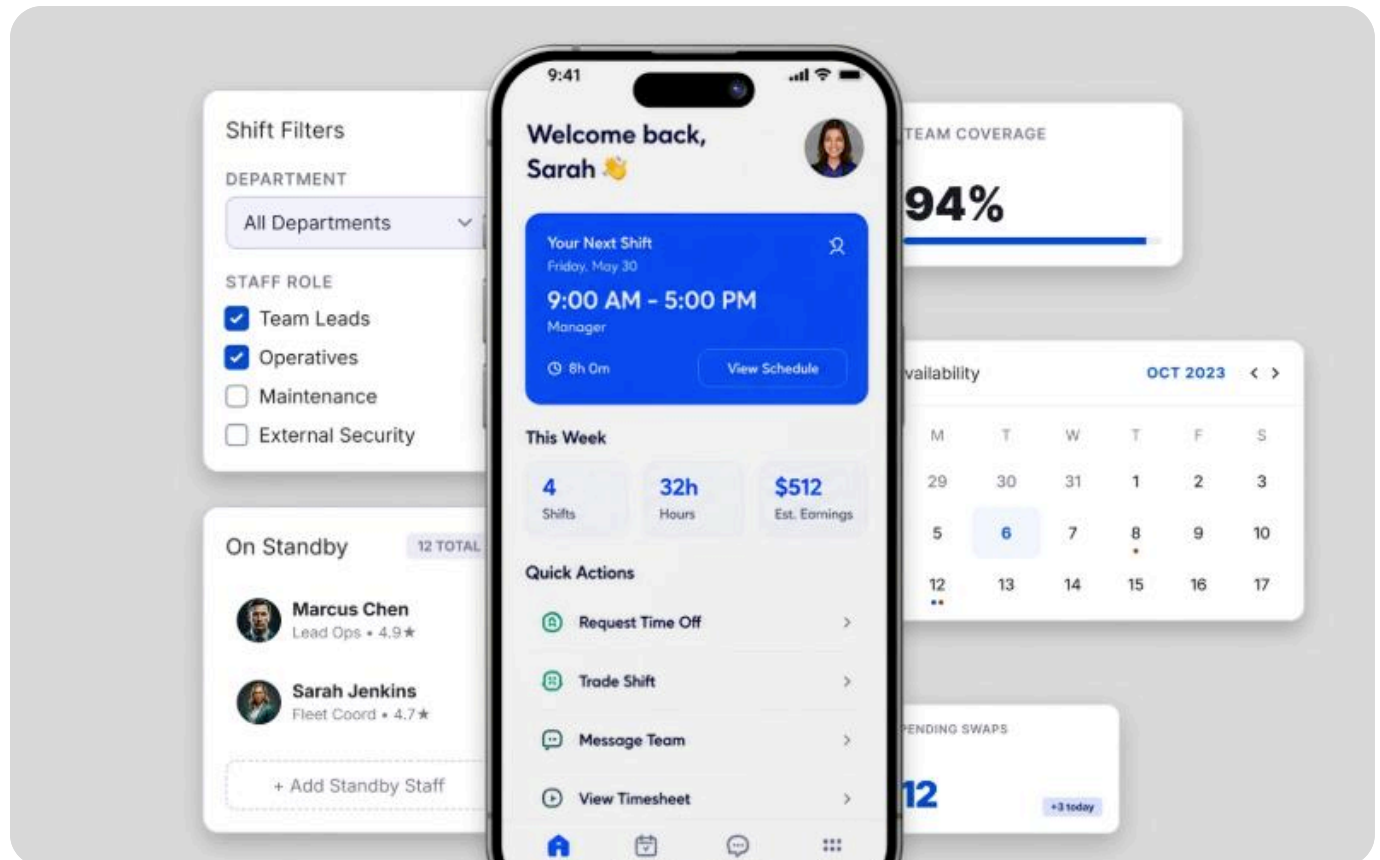
Diagnostic centers

Multi-location healthcare groups

...and the HR, nursing, operations and rostering teams who run them.

Your healthcare staff tell you when they're available. Shifline helps you schedule around it.

Availability comes from the people being scheduled, not from HR chasing them. Staff share it once in the app; schedulers see it every time they build a roster.



DA Dr. Ahmed's week, as HR sees it

Submitted in the app

Monday
6–10 PM

Tuesday
Not available

Wednesday
2–10 PM

Thursday
6–10 PM

Friday
All day

No phone call needed. The scheduler assigns shifts using availability, role, skills, department, location, required staffing, shift timing, scheduling rules and existing assignments.

Requirements flow down. Availability flows up. AI connects them.

- 01 Hospital publishes staffing requirements**
Departments, locations, roles and shifts that need cover.
- 02 Healthcare staff communicate availability**
Doctors and nurses mark available and unavailable times in the app.
- 03 Shifline AI helps create an optimized schedule**
Matches availability with role, skills, location and scheduling rules.
- 04 HR reviews and manages the final roster**
Managers adjust, approve and publish. Final control stays with them.
- 05 Staff receive, accept and confirm shifts**
Notifications reach each phone; responses update the roster.

STOP CALLING. START SCHEDULING.

WITHOUT SHIFLINE

- 1** HR calls 20 doctors: "Are you available Wednesday evening?"
- 2** HR types every answer into a spreadsheet.
- 3** Someone changes their plans.
- 4** HR has to call everyone again.

WITH SHIFLINE

- 1** Doctors update their availability in the app.
- 2** HR sees it in the scheduling system.
- 3** Changes show up the moment they're made.
- 4** Planners build from the latest data.

Less back-and-forth. More scheduling visibility.

Let AI do the heavy lifting.

Hundreds of employees, several departments, multiple sites and round-the-clock shifts. Shifline's AI weighs it all and proposes a workable roster in a fraction of the manual effort.

~~"Who is available for this shift?"~~

"Who is the most suitable available person for this shift?"

WHAT THE AI WEIGHS

Employee availability

Role

Skills

Qualifications

Certifications

Department requirements

Location

Shift requirements

Workforce demand

Existing schedules

Leave & unavailability

Working-hour considerations

Scheduling rules

Staffing levels

Proposes the roster

Respects availability, rules and staffing levels, and flags conflicts and gaps before it goes out.

Your levels, your rules

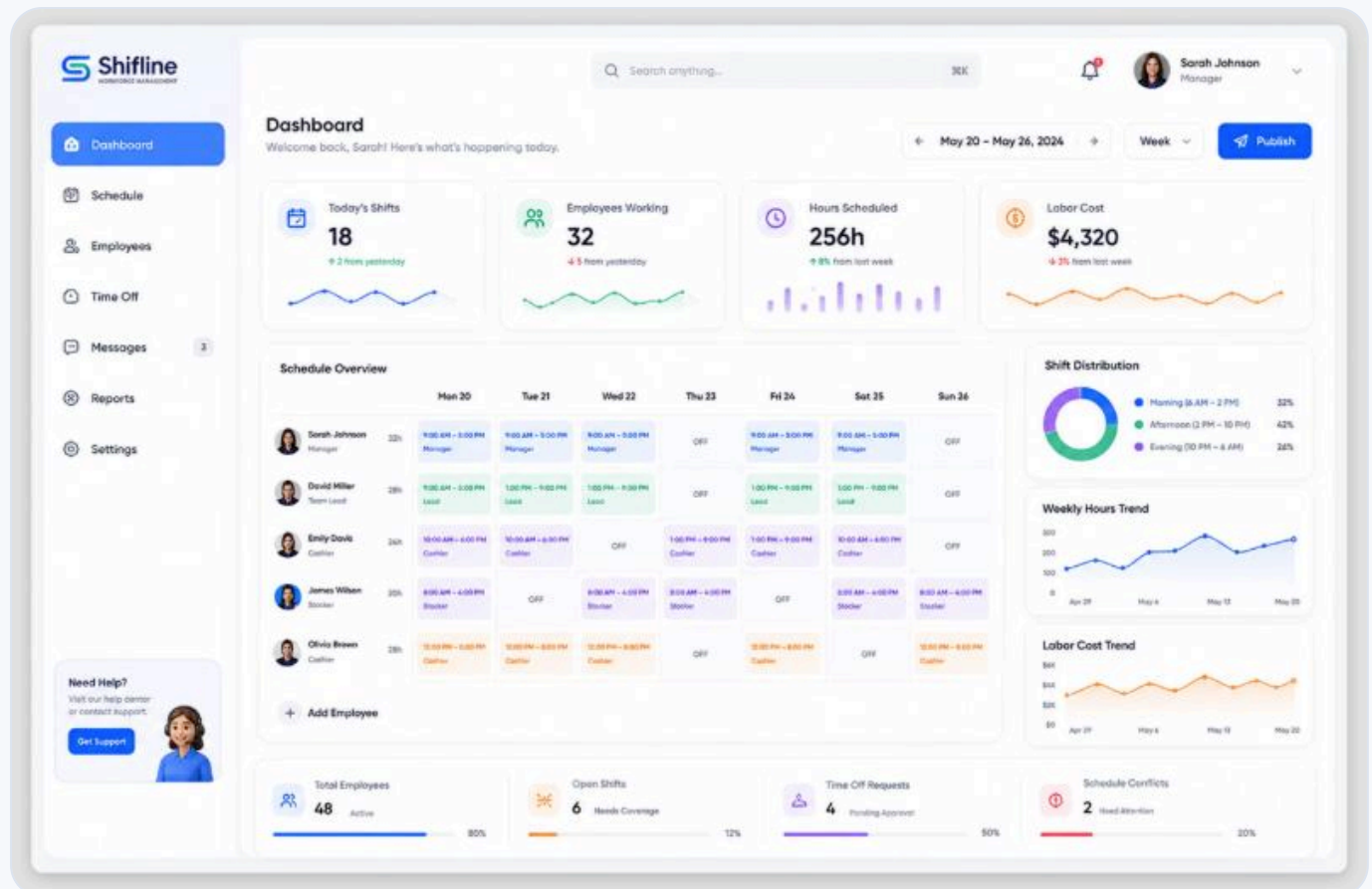
Your organization defines clinical staffing requirements. Shifline plans against them.

Managers decide

AI assists planners. Every roster is reviewed and approved by authorized managers.

Every shift, every department, one live view.

HR and operations see today's shifts, who's working, hours scheduled, labor cost, open shifts and conflicts in one dashboard, with the full weekly roster beneath.



Live roster

Week view by person, role and shift, published to staff in one click.

Open shifts & conflicts

Gaps needing coverage and clashes flagged before they become problems.

Hours & cost

Scheduled hours, labor cost and trends for every department.

Leave management

Time-off requests and approvals feed straight into availability.

Payroll & HR integration

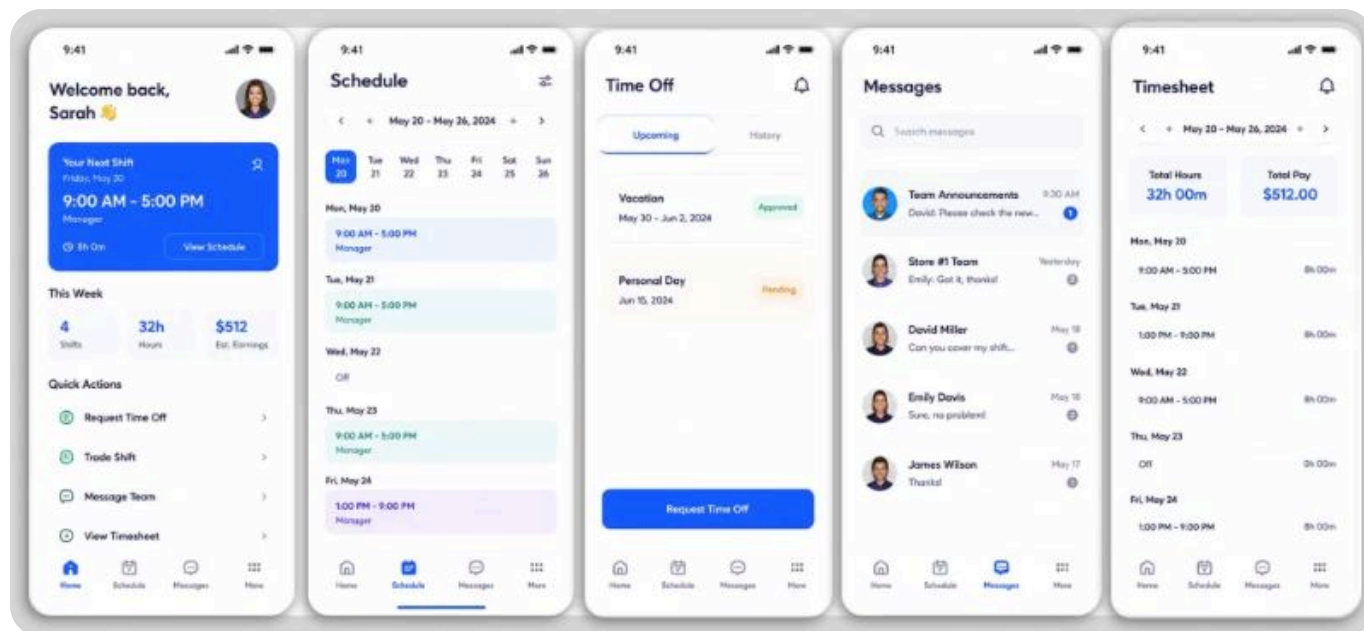
Attendance data flows into the systems you already use.

Workforce reports

Attendance, overtime and coverage reporting across sites.

Your staff don't chase HR for their roster. Their roster comes to them.

Doctors, nurses and support staff see shifts, respond, share availability and check in from their phones, with push notifications for every change.



Schedule

View shifts, upcoming schedules and shift details; get changes as they happen.

Respond

Accept shifts, decline where permitted, confirm assignments, pick up open shifts.

Availability & leave

Submit and update availability, mark unavailable times, request time off.

Attendance

Check in and out by QR code scan or GPS geofence; track hours worked.

Replaces:

Phone calls

WhatsApp

Paper rosters

Spreadsheets

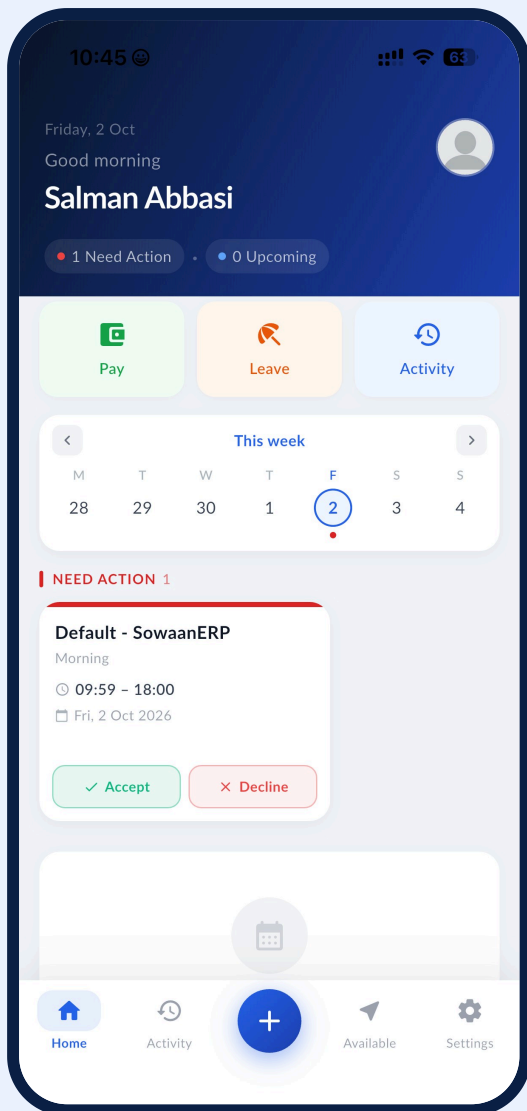
HR follow-ups

Get the Shifline app



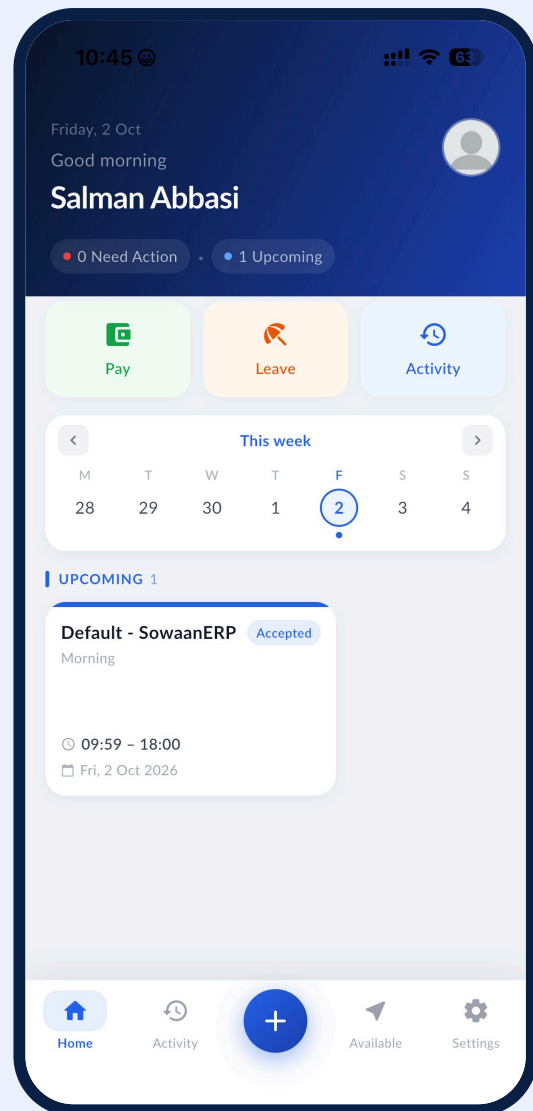
From shift request to confirmed, in one tap.

When HR assigns or broadcasts a shift, it lands on the employee's home screen under Need Action. One tap on Accept moves it to Upcoming, and HR sees the confirmation straight away.



1 • Shift request

Shift request arrives. Morning shift, 09:59–18:00, flagged as Need Action with Accept and Decline.



2 • Accepted

Employee accepts. The shift moves to Upcoming, marked Accepted, and the roster updates for HR.

Fill last-minute gaps without a phone tree.

OPEN SHIFT
Emergency Department
Saturday 8 PM – 8 AM 2 nurses
Accept shift **Decline**

- 1 HR creates the open shift: department, time, role, headcount.
- 2 Suitable, available staff get a push notification.
- 3 They respond from their phones; HR confirms who takes it.
- 4 The roster updates. Management stays in control.

ATTENDANCE & SHIFT VERIFICATION

The roster you planned, next to the hours actually worked.



QR code check-in

Staff scan a QR code in the mobile app at the ward or department.



GPS & geofencing

Confirms check-in happens at the assigned site.



Hours & overtime

Actual hours next to scheduled, with overtime in view.



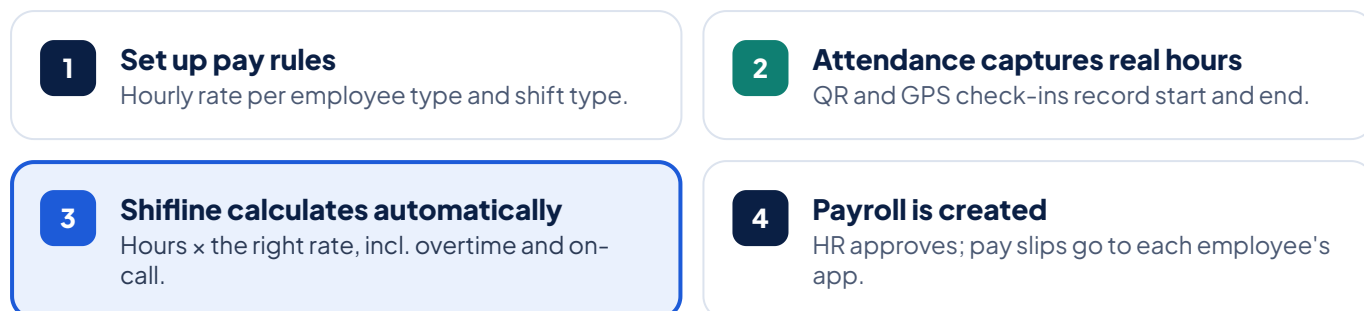
Attendance records

A clear history for HR, payroll and audits.

Mobile check-in and check-out, actual hours and overtime feed payroll and HR, so less is reconciled by hand.

Set the rates once. Shifline calculates payroll for you.

Define hourly rates by employee type and shift type. Shifline takes the hours actually worked from attendance, applies the right rate to every shift and creates the payroll automatically. Staff see their pay slips in the app.



EMPLOYEE TYPE	SHIFT TYPE	HOURLY RATE
Consultant / doctor	Day · Night · On-call	Set by you
Registered nurse	Day · Night · Weekend	Set by you
Technician / support staff	Day · Night · Overtime	Set by you

COMPLIANCE INTEGRATION

Automatic compliance confirmation from the authorities that issue it.

Where doctors or other staff need confirmation from a government body or related department, Shifline can integrate directly with that department's systems and confirm compliance automatically, based on the factors the authority checks.

Direct integration

System-to-system with government or related departments.

Multi-factor checks

Licence or registration status, qualifications, validity dates.

Visible when scheduling

Managers see who is cleared before assigning a shift.

Integrations are set up for each organization and authority.

One platform, configured for every team.

Doctor scheduling

GPs, specialists, consultants, medical officers, residents, emergency, on-call and night-duty doctors, matched by availability, department, site and shift. On-call rotas stay visible; night cover is planned, not chased.

Nurse scheduling

Registered, ICU, emergency, ward, pediatric, theatre and night-shift nurses on rosters built around staffing needs and nurse availability. Open shifts and swaps run in the app, inside your rules.

Emergency departments

ER, casualty and urgent care coverage across nights and weekends: who is on, who is available, where gaps sit. Your clinical leadership sets staffing levels; Shifline helps you coordinate against them.

ICU & specialized units

ICU, theatre, dialysis, radiology and similar units need specific roles, skills or qualifications. Planners see which available staff fit a specialized shift before assigning it.

Clinics & medical centers

Consultation schedules, nurse, reception and support rosters, treatment rooms, extended-hour and weekend clinics, without the complexity of a large hospital.

Multi-location groups

Hospitals, clinics and diagnostic centers scheduled centrally, while each site keeps its own view. Staff who work across sites see every shift in one app.

FOR THE PEOPLE WHO RUN THE ROSTER

HR departments

Healthcare staffing teams

Hospital operations managers

Nursing managers

Medical administrators

Workforce & rostering managers

One head office view. Local control at every site.

Leadership sees coverage, open shifts, attendance and overtime across every facility. Department heads run their own rosters, and staff who float between units or sites see every shift in one app.

Head office

Hospital 1

Hospital 2

Clinic 1

Clinic 2

Diagnostic Ctr

Departments inside each hospital, on one schedule

Emergency

ICU

OPD

Surgery

Radiology

Laboratory

Pharmacy

Ward

Reception

Support Services

Shifline

SCHEDULE. MANAGE. SUCCESS.

Search anything...

35K

Dashboard

Schedule

Employees

Time Off

Messages

Reports

Settings

Dashboard

May 20 - May 26, 2024

Week

Publish

Today's Shifts

18

+2 from yesterday

Employees Working

32

+5 from yesterday

Hours Scheduled

256h

+8% from last week

Labor Cost

\$4,320

+3% from last week

	Mon 20	Tue 21	Wed 22	Thu 23	Fri 24	Sat 25	Sun 26
Sarah Johnson Manager 32h	9:00 AM - 5:00 PM Manager	9:00 AM - 5:00 PM Manager	9:00 AM - 5:00 PM Manager	OFF	9:00 AM - 5:00 PM Manager	9:00 AM - 5:00 PM Manager	OFF
David Miller Team Lead 28h	9:00 AM - 5:00 PM Lead	1:00 PM - 9:00 PM Lead	1:00 PM - 9:00 PM Lead	OFF	1:00 PM - 9:00 PM Lead	1:00 PM - 9:00 PM Lead	OFF
Emily Davis Cashier 24h	10:00 AM - 6:00 PM Cashier	10:00 AM - 6:00 PM Cashier	OFF	1:00 PM - 9:00 PM Cashier	1:00 PM - 9:00 PM Cashier	10:00 AM - 6:00 PM Cashier	OFF
James Wilson Stocker 20h	8:00 AM - 4:00 PM Stocker	OFF	8:00 AM - 4:00 PM Stocker	8:00 AM - 4:00 PM Stocker	OFF	8:00 AM - 4:00 PM Stocker	8:00 AM - 4:00 PM Stocker
Olivia Brown Cashier 28h	12:00 PM - 8:00 PM Cashier	12:00 PM - 8:00 PM Cashier	12:00 PM - 8:00 PM Cashier	OFF	12:00 PM - 8:00 PM Cashier	OFF	12:00 PM - 8:00 PM Cashier

+ Add Employee

Shifline works for HR **and** the people being scheduled.

For HR & rostering

- Less manual scheduling and spreadsheet work
- Availability collected, not chased
- Faster roster preparation
- One channel for staff communication
- Attendance and overtime visibility
- Better workforce records

For operations

- Shift visibility across departments
- Easier staffing coordination
- Faster response to changes
- One view across every facility
- Centralized workforce information
- Real-time schedule updates

For doctors & nurses

- Their schedule on their phone
- Shifts known in advance
- Availability submitted once
- Notified the moment a shift changes
- Assignments confirmed in a tap
- More control over when they work

BEFORE VS AFTER

From seven scattered tools to one connected workflow.

TRADITIONAL SCHEDULING

- Spreadsheets
- Phone calls
- WhatsApp messages
- Manual availability collection
- Manual roster preparation
- Last-minute changes
- Limited visibility

SHIFLINE

- AI-assisted scheduling
- Employee availability in the app
- Mobile app for every employee
- Instant shift notifications
- Digital roster
- QR & GPS attendance
- Centralized workforce visibility

190 clinicians, 3 sites, one connected workflow.

150

Nurses

40

Doctors

5

Departments

3

Locations

24/7

Day & night

Without Shifline, HR collects availability from 190 people by phone and message, then builds day and night rosters in spreadsheets. Each sick call or swap means more calls and another version of the file.

With Shifline:

1

HR defines staffing requirements

6

Staff receive notifications

2

Employees keep availability current

7

Staff confirm their shifts

3

Shifline provides scheduling assistance

8

Staff check in via QR or GPS

4

HR reviews the proposed roster

9

Attendance is recorded

5

Shifts are assigned

10

HR gets workforce reports

■ HR / workforce manager ■ Doctors & nurses (mobile app) ■ Shifline platform

QUESTIONS HEALTHCARE LEADERS ASK

Does the AI decide who works?

No. It suggests; authorized managers approve every roster.

Does it set clinical staffing levels?

No. You define requirements; Shifline plans against them.

Several facilities, one account?

Yes. Central visibility with site-level rosters.

Payroll and HR integration?

Yes. Attendance data flows into your existing systems.



THANK YOU

Thank you for reading.

We hope this gave you a clear picture of how Shifline helps healthcare teams plan smarter, staff better and keep every shift covered. The best way to see it is on your own rosters.

60-DAY FREE TRIAL

Try Shifline free for 60 days.

Set up your departments, invite your doctors and nurses to the app, and run real rosters for two full months. No credit card required.

Start your free trial

app.shifline.com

PERSONAL DEMO

Prefer a guided walkthrough?

Contact us for a demo tailored to your hospital, clinic or healthcare group, using your own departments and scenarios.

Book a demo

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WEBSITE

www.shifline.com

MOBILE APP



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