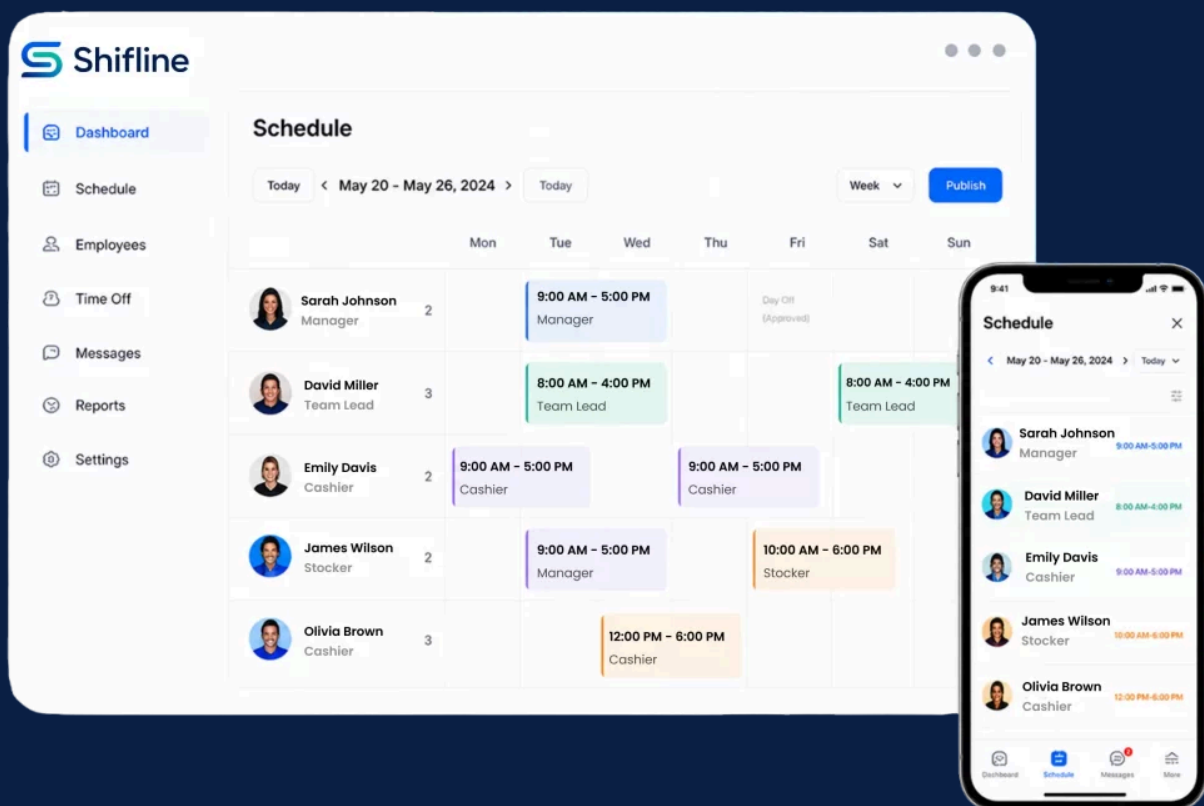


AI-POWERED WAREHOUSE & LOGISTICS WORKFORCE MANAGEMENT

Staff every dock. Ride every peak. Keep orders moving.

The right pickers, packers, forklift operators and drivers in the right DC at the right time, planned around your volumes and dispatch windows.



Distribution centres

3PL providers

E-commerce fulfilment

Cold storage

Freight & transport

Multi-DC networks

Volume spikes, night shifts, a workforce that grows every peak.

Logistics runs on volume: inbound containers, cut-off times, overnight picks and seasonal surges. Teams mix permanent staff, casuals and agency workers on day, afternoon and night shifts. Spreadsheets and phone calls can't keep enough licensed people on the floor when the orders land.

Spreadsheet rosters

Out of date the moment volumes change.

Night-shift call-outs

Shift leads texting around to fill a pick wave at 9 PM.

Group chats

Swaps agreed by text that never reach the roster.

Peak surges

Casuals added and scheduled by hand every season.

Expired licences

Forklift and driver licences checked too late.

Manual timesheets

Night, weekend and overtime rates worked out by hand.

Shifline brings rostering, availability, shift swaps, clock-in, licences, incident reporting and payroll into one connected platform, for every DC and shift.

BUILT FOR

Distribution centres

E-commerce fulfilment centres

Freight, transport & last-mile

Third-party logistics (3PL) providers

Cold chain & cold storage

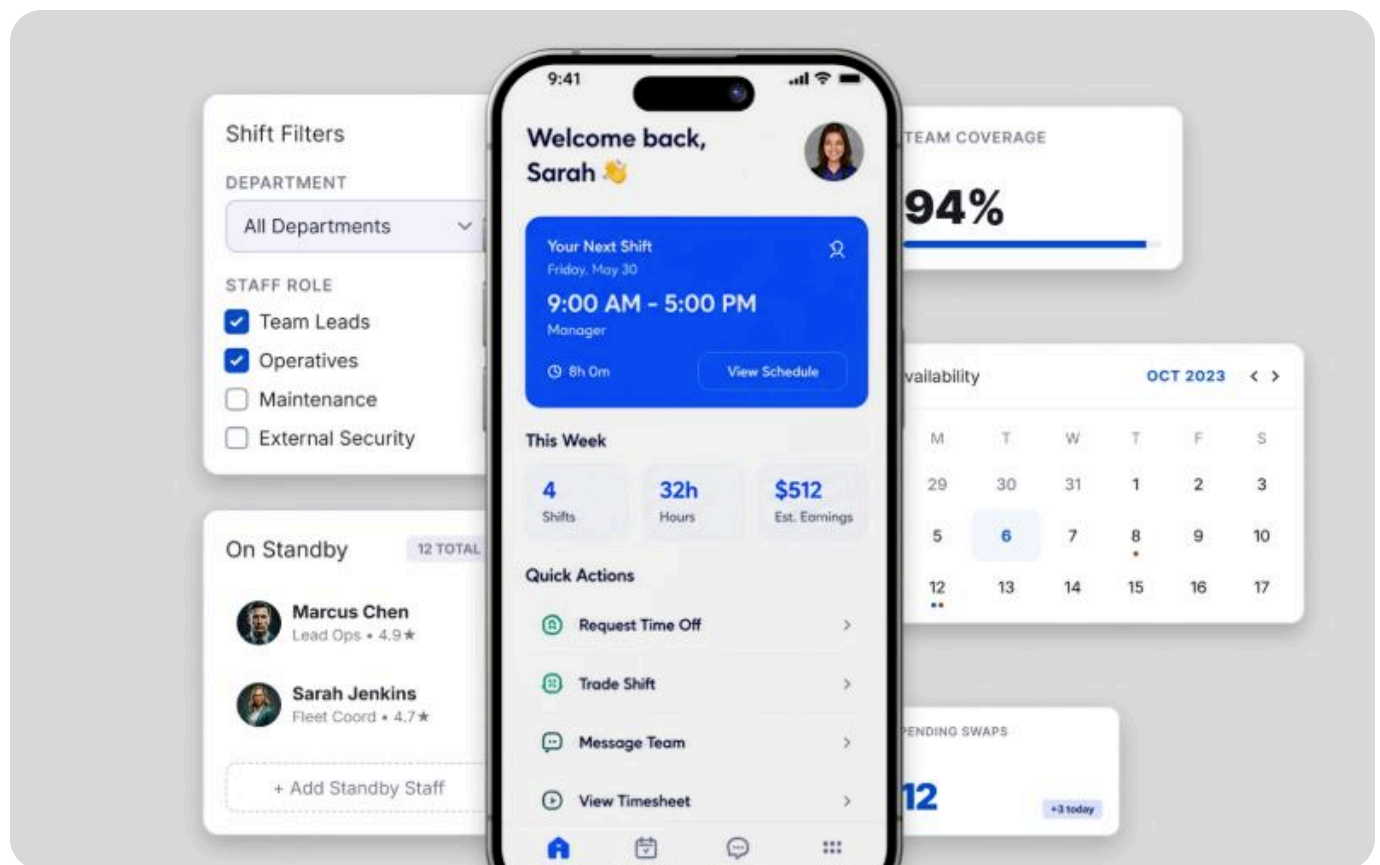
Multi-DC logistics networks

...and the operations managers, shift leads, workforce planners, HR and payroll teams who run them.

THE BIG DIFFERENCE

Your team tells you when they're available. Shifline rosters around it.

Availability comes from your workers, not from shift leads chasing them. Pickers, packers, operators and casuals update it in the app whenever their week changes; managers see it every time they build a roster.



MK Maria's week, as the shift lead sees it

Reach-truck licence valid

Monday
10 PM–6 AM

Tuesday
10 PM–6 AM

Wednesday
Not available

Friday
2–10 PM

Sunday
Any shift

No group chat needed. The manager assigns shifts using availability, role, skills, licences, DC, department, previous assignments and existing rosters.

Volume needs flow down. Worker availability flows up. AI connects them.

01

DCs set staffing needs

By department and shift, including peaks and cut-offs.

02

Workers share availability

Available and unavailable times submitted from the app.

03

Shifline AI builds the roster

Fewer clashes, the right licences on every shift.

04

Managers review and publish

Adjust and approve. Final control stays with them.

05

Workers accept and confirm

Notifications reach each phone; responses update the roster.

STOP CHASING REPLIES. START ROSTERING.

WITHOUT SHIFLINE

- 1 The shift lead messages 40 casuals: "Who can do tonight?"
- 2 Replies trickle in and get copied into the roster.
- 3 Two pickers swap shifts in the group chat.
- 4 The roster is wrong again by Friday.

WITH SHIFLINE

- 1 Workers keep availability current in the app.
- 2 The manager sees it while building the roster.
- 3 Swaps are requested and approved in the app.
- 4 Everyone sees the same, correct roster.

Less back-and-forth. Every peak fully staffed.

Let AI do the heavy lifting.

Receiving, picking, packing, dispatch and transport, across every DC, day and night. Shifline's AI builds rosters around volumes, licence requirements and your team's availability, with fewer clashes and less manual juggling.

~~"Who's free tonight?"~~

"Who is the best available, licensed forklift operator for tonight's inbound shift?"

WHAT THE AI WEIGHS

Worker availability

Role

Skills

Department

Distribution centre

Location

Forklift licences

Driver licences

Previous assignments

Leave & unavailability

Working-hour rules

Existing rosters

Rosters in minutes

Weekly rosters proposed automatically, with clashes and double bookings flagged.

Built around your peaks

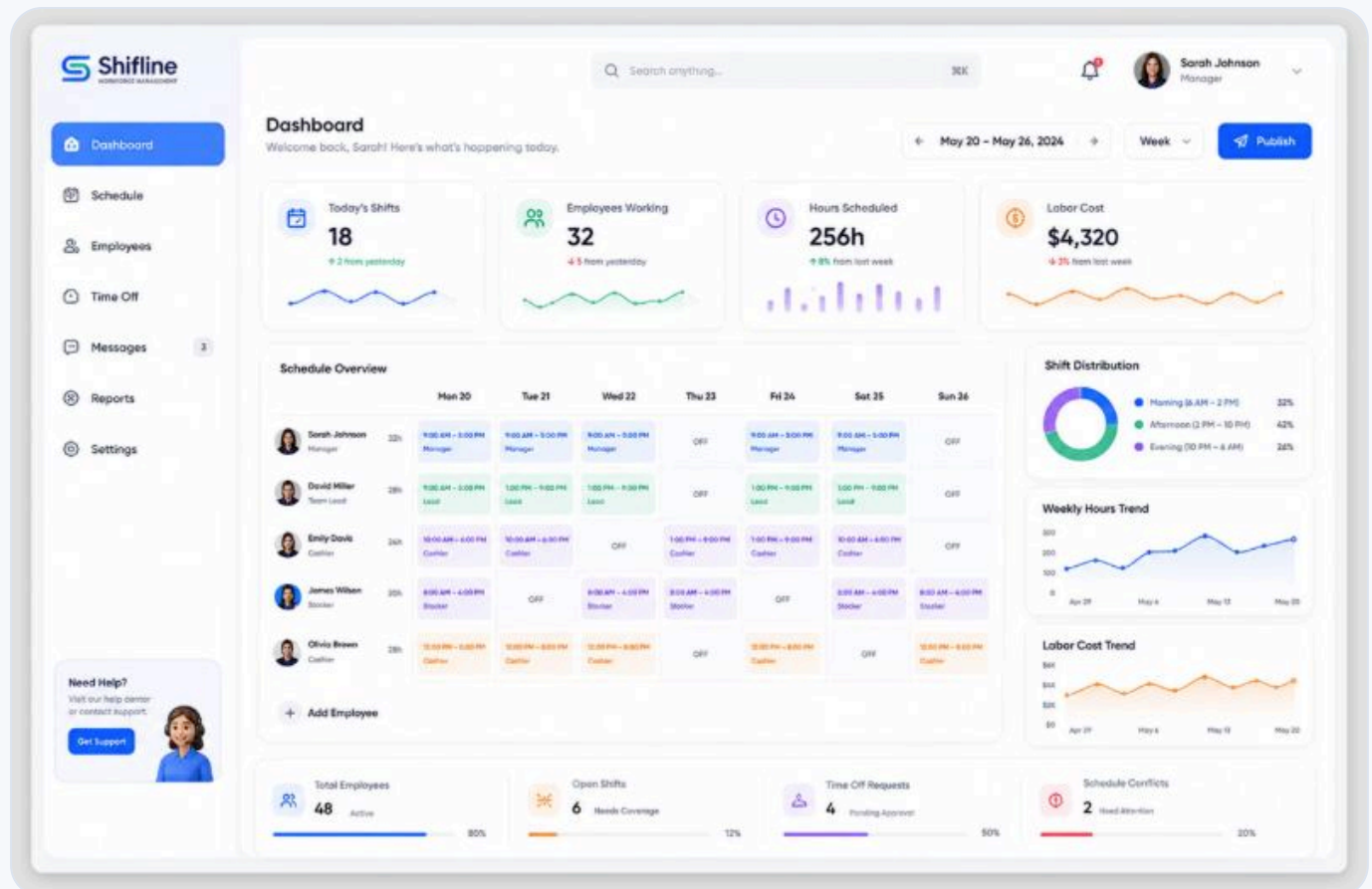
You set staffing per shift and season; Shifline staffs to it.

Managers decide

AI assists your managers. Every roster is reviewed and approved before it goes out.

Every shift, every DC, one live view.

Operations managers see today's shifts, who's working, hours scheduled, labour cost, open shifts and conflicts in one dashboard, with the full weekly roster beneath.



Live roster

Week view by person, department and DC, published in one click.

Open shifts & clashes

Gaps and double bookings flagged before the shift starts.

Labour cost

Scheduled hours and labour cost by DC and department.

Floor communication

Updates and instructions pushed to the team instantly.

Leave management

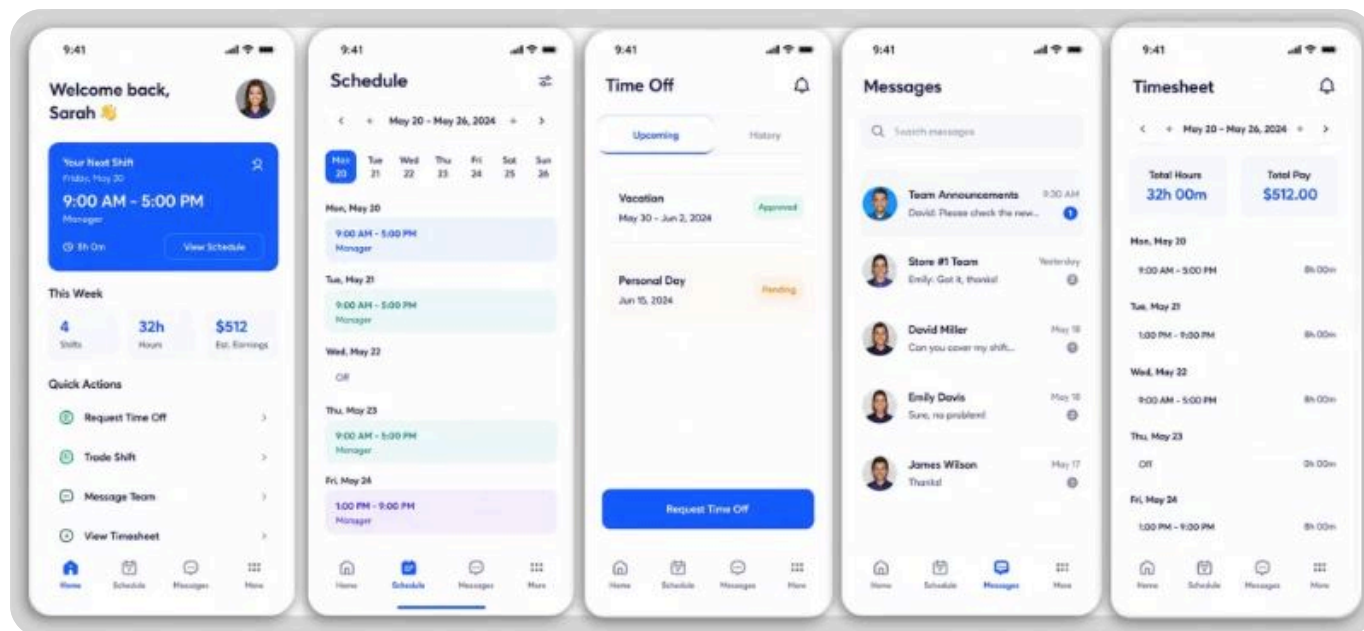
Time-off requests and approvals feed straight into availability.

Workforce reports

Attendance, overtime and hours across every DC.

Your team doesn't chase the shift lead for the roster. The roster comes to them.

Pickers, packers, forklift operators, loaders and drivers see their shifts, swap shifts, clock in, report incidents and view pay slips from their phones.



Roster & shifts

Upcoming shifts, DC and role; changes as they happen.

Swaps & open shifts

Request swaps, accept shifts and pick up open shifts.

Clock in & breaks

Clock in and out by QR code or GPS, with breaks recorded.

Leave, messages & pay

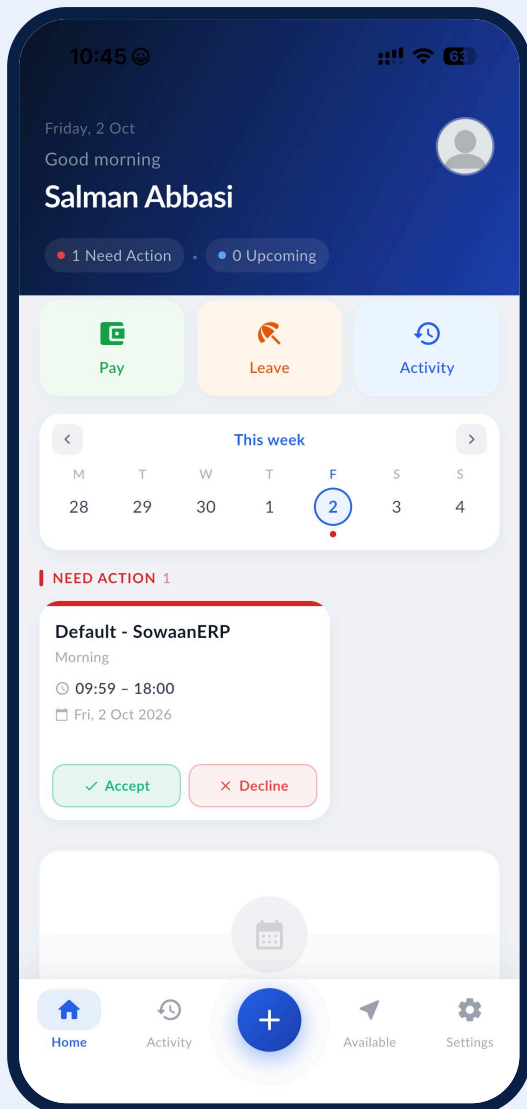
Request time off, message the team, view pay slips.

Get the Shifline app

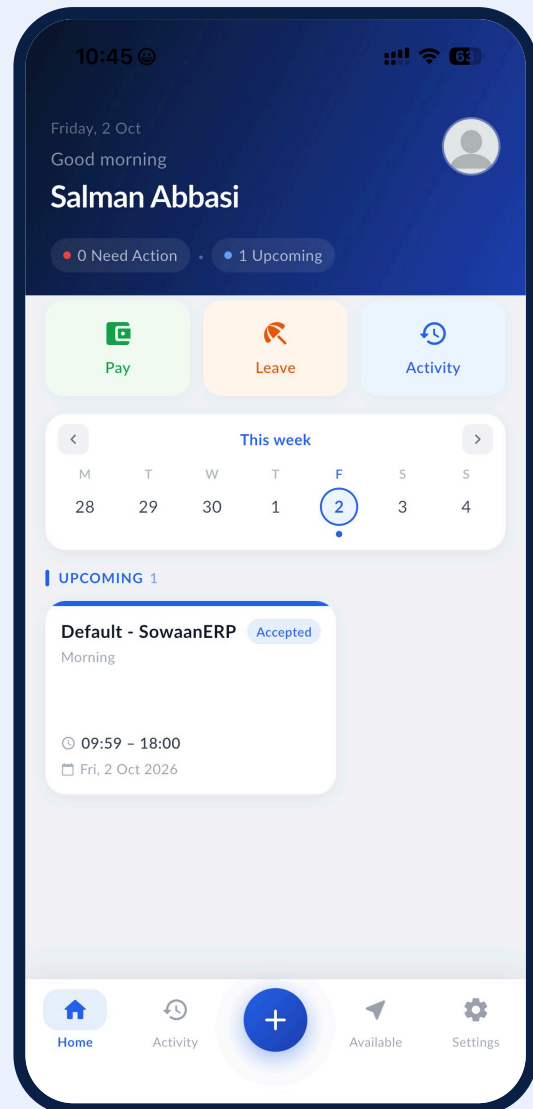


From shift request to confirmed, in one tap.

When a manager assigns or broadcasts a shift, it lands on the worker's home screen under Need Action. One tap on Accept moves it to Upcoming, and the manager sees the confirmation straight away.



1 · Shift request



2 · Accepted

Shift request arrives with time, date and Accept or Decline buttons.

Worker accepts. The shift moves to Upcoming, marked Accepted, and the roster updates.

Cover the surge before the trucks back up.

OPEN SHIFT

North DC · Peak night shift

Friday

10 PM – 6 AM

6 pickers · 2 forklift operators

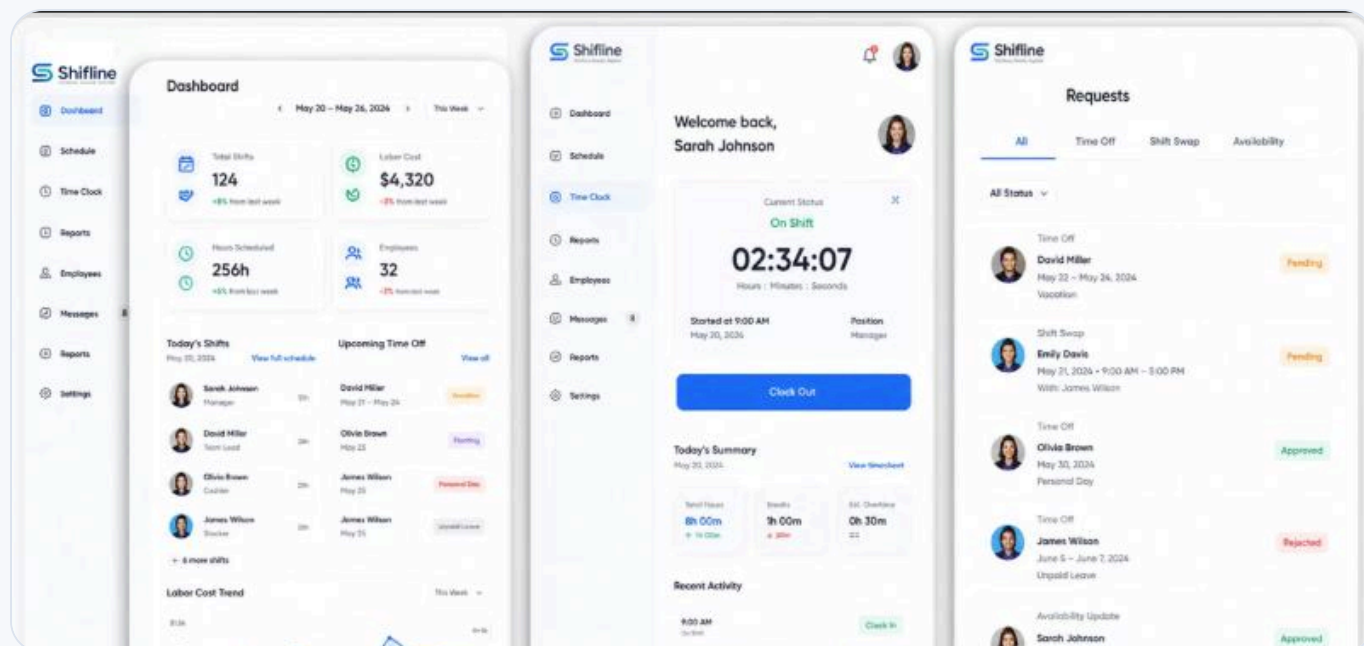
Accept shift

Decline

- 1 The manager creates the open shift: DC, role, time, headcount.
- 2 Suitable, available, licensed workers get a push notification.
- 3 They respond from their phones; the manager confirms.
- 4 The roster updates. Management stays in control.

TIME CLOCK & REQUESTS

Hours worked, breaks taken, swaps approved.



QR & GPS clock-in

At the staff entrance or within the DC geofence.

Breaks & overtime

Recorded against every shift, scheduled vs. actual.

Incident reporting

Photos, notes, GPS, time and witness details.

Time off & swaps

Every request in one queue, approved by the manager.

The right licence on every shift.

Shifline tracks licences, safety training and documents, alerts you before they expire, and makes sure only licensed workers are rostered on equipment and vehicles.

ROLE	CERTIFICATION / DOCUMENT	IN SHIFLINE
Forklift & reach-truck operators	Forklift / equipment licence	Tracked · alerts
Drivers	Driver licence · Vehicle class	Tracked · alerts
Shift leads	First Aid · Safety training	Tracked · alerts
All staff	Custom documents you define	Tracked · alerts

Expiry alerts

Warnings before a licence runs out, so nobody is rostered without one.

Licence-aware rostering

Equipment and driving shifts go only to workers with a valid licence.

COMPLIANCE INTEGRATION

Automatic confirmation from the departments that issue it.

Where workers need confirmation from a government body or licensing department, Shifline can integrate directly with that department's systems and confirm compliance automatically, based on the factors the authority checks.

Direct integration

System-to-system with the relevant department.

Multi-factor checks

Status, qualifications and validity dates.

Visible when rostering

Managers see who is cleared before assigning.

Integrations are set up for each organization and authority.

Set the rates once. Shifline calculates payroll for you.

Set hourly rates by role and shift type, including night, weekend, public holiday and overtime rates. Shifline takes the clocked hours, applies the right rate and creates the payroll automatically, with labour cost visible by DC and department.

1

Set up pay rules

Rates per role, shift type, award, overtime and public holiday.

2

Attendance captures real hours

Clock-ins capture real hours, including breaks.

3

Shifline calculates automatically

Hours x the right rate for every shift, including penalties and overtime.

4

Payroll is created

Approved by the office; pay slips go to each employee's app.

ROLE	SHIFT / RATE TYPE	HOURLY RATE
Picker / packer	Day · Afternoon · Night	Set by you
Forklift operator	Night · Weekend · Overtime	Set by you
Driver	Early start · Weekend	Set by you
Shift lead	Public holiday · Overtime	Set by you

Timesheets

Night & weekend rates

Overtime

Public holiday rates

Labour cost by DC

Pay slips in the app

Payroll & HR integration

One platform for every part of the operation.

Receiving & inbound

Unloaders and forklift operators rostered around container and truck arrivals.

Picking & packing

Pickers and packers matched to order volumes across day and night shifts.

Dispatch & loading

Loaders and dispatch teams covered right up to every cut-off.

Drivers & transport

Only licensed drivers rostered, with shifts and check-ins in the app.

Peak & seasonal surges

Casual and agency workers onboarded and rostered fast with broadcast shifts.

Multi-DC networks

Many DCs, one central view, consistent rosters and labour cost.

FOR THE PEOPLE WHO RUN THE ROSTER

Operations managers

DC managers

Shift leads

Workforce planners

HR & payroll

Health & safety leads

Owners & operators

Every DC, every depot, one system.

Head office sees rosters, open shifts, attendance, overtime and labour cost across every site. DC managers run their own rosters, and workers who move between sites see every shift in one app.

Head office

North DC

South DC

Cold store

Cross-dock

Transport depot

Departments inside each DC, on one roster

Receiving

Put-away

Picking

Packing

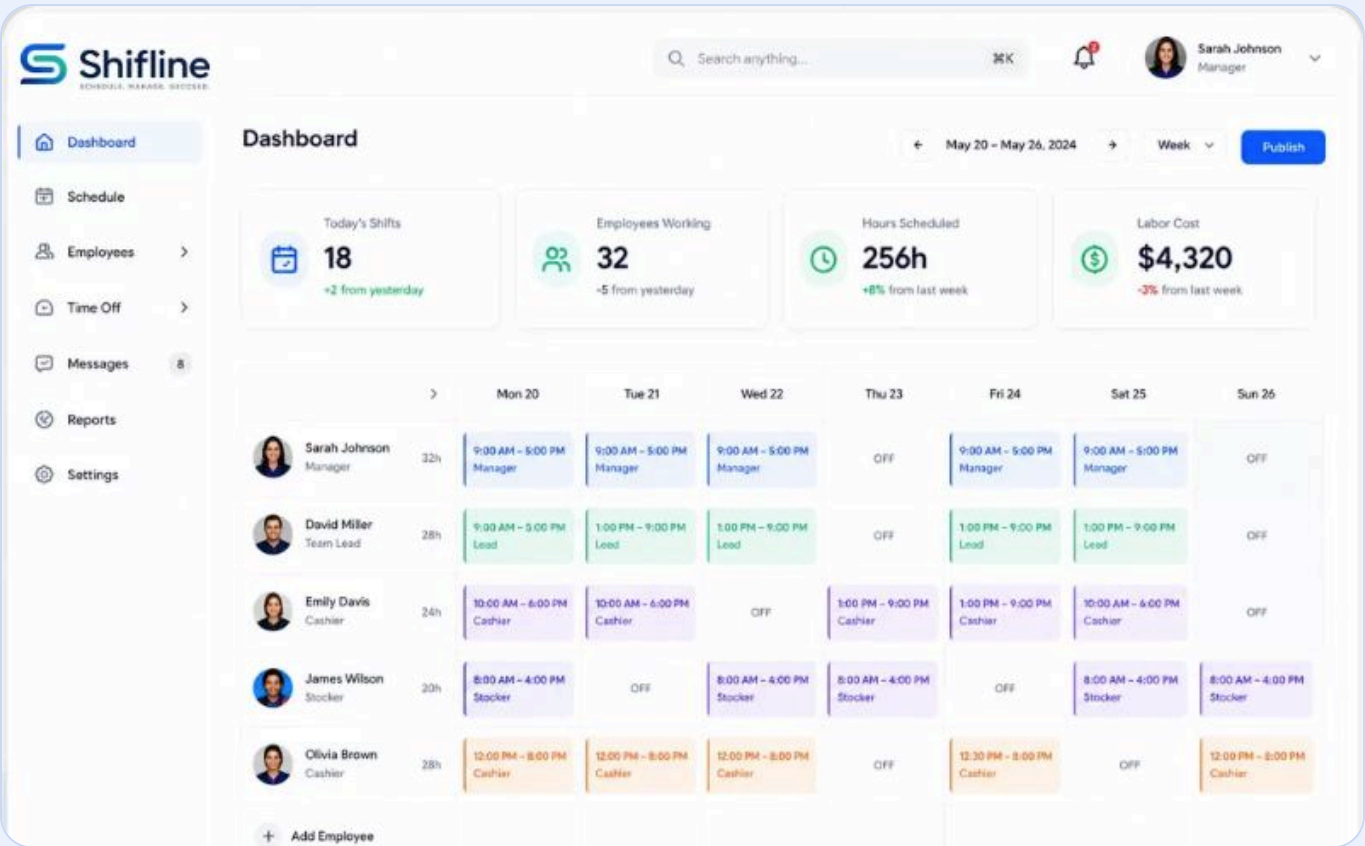
Dispatch

Returns

Inventory

Transport

Management



Shifline works for managers, owners **and** your team.

For DC managers

Rosters in minutes, not hours
Availability collected, not chased
Swaps approved in the app
Gaps filled with broadcasts
Licence expiry alerts
Every department on one roster

For owners & finance

Labour cost by DC
Overtime visibility
Automatic payroll
Fewer double bookings
One view of every site
Staff matched to volumes

For your team

The roster on their phone
Shifts known in advance
Availability updated anytime
Easy shift swaps
Pick up extra shifts
Pay slips & leave in the app

BEFORE VS AFTER

From seven scattered tools to one connected workflow.

TRADITIONAL ROSTERING

Spreadsheet rosters
Group chats
Late-night phone calls
Swaps agreed off the record
Paper sign-in sheets
Licences in a folder
Manual timesheets

SHIFLINE

AI roster planning
Availability in the app
Shift swaps & broadcasting
QR & GPS clock-in
Licence tracking
Incident reporting
Automated payroll

600 workers, 4 DCs, one connected workflow.

600

Workers

4

Distribution centres

3

Shifts a day

7

Operating days

Without Shifline, shift leads rebuild rosters in spreadsheets every week, chase casuals by text before every peak and check licences by hand. Payroll means adding up paper timesheets. **With Shifline:**

1

Managers set needs, shifts and peaks

6

Swaps requested and approved

2

Workers keep availability current

7

Surges filled with broadcasts

3

Shifline proposes the roster

8

Workers clock in by QR or GPS

4

Managers review and publish

9

Hours flow into payroll

5

Workers accept on their phones

10

Owners see labour cost by DC

■ Managers / head office ■ Workers (mobile app) ■ Shifline platform

QUESTIONS LOGISTICS OPERATORS ASK

Does the AI decide who works?

No. It proposes; managers approve every roster.

How does it handle peak season?

You set staffing per shift; broadcasts fill the gaps.

Can it check forklift licences?

Yes. Expired or missing licences are flagged.

Does payroll handle night rates?

Yes. Night, weekend, holiday and overtime rates.



THANK YOU

Thank you for reading.

We hope this gave you a clear picture of how Shifline helps warehouse and logistics operators staff every dock, ride every peak and keep orders moving. The best way to see it is in your own DCs.

60-DAY FREE TRIAL

Try Shifline free for 60 days.

Set up your DCs and departments, invite your team to the app and run real rosters for two full months. No credit card required.

Start your free trial

app.shifline.com

PERSONAL DEMO

Prefer a guided walkthrough?

Contact us for a demo tailored to your operation, using your own sites, shift patterns, licences and pay rules.

Book a demo

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MOBILE APP



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